

NEETI MAHAJAN

PROFILE



Neeti Mahajan is the Managing Director for Global Service Centre (GSC) Malaysia.

She joined HSBC in 2001 within Payment Operations and has since held a number of key roles in the Group's operations in multiple geographies, including postings in India, United Kingdom and Malaysia. Before her appointment as Managing Director for GSC Malaysia in August 2017, she was the Centre Director for GSC Hyderabad, India. Neeti is a business professional with more than 20 years of experience spanning Operations, Change and Transformation, Process Improvement, Lean Six Sigma

Neeti is also the Head of Workforce Management for Global Operations which drive the best-in-class work culture by utilizing tools technology and practices to improve operational efficiency

In HSBC, Neeti's passion for gender diversity and balance at the workplace has led her to pioneer the "Career Comeback" programme in various GSCs which help female professionals resume their career post-sabbatical.